



Always There.®

**CenterPoint Energy's winter restoration is underway;
permanent restoration will happen in spring/summer 2021**

Dear Property Owner,

CenterPoint Energy's authorized contractors finished work for the 2020 construction season. We would like to say thank you for your patience. By upgrading our natural gas pipelines, they will continue to operate safely for years to come. We strive to restore streets and grass disturbed by CenterPoint Energy to as close as possible to their original states, and are committed to completing restoration work quickly, and to a high standard in compliance with all laws.

Note: If you have already received permanent restoration, you may disregard this letter.

Temporary asphalt on sidewalks

As Michels Corporation finished pipeline work for the 2020 season, Q3 Contracting began putting down winter erosion control for the areas affected by Michels Corporation's work. In Minneapolis, residents will see temporary asphalt placed on previously concrete sidewalks or roads. (See the image below.) These temporary patches will receive permanent concrete in spring or early summer of 2021. These restoration efforts will be at no cost to the resident. We appreciate your patience.



Winter erosion control for lawns

When temperatures aren't conducive for planting grass, Q3 Contracting will apply winter erosion control. Any holes created by CenterPoint Energy's crews in boulevards during construction will be backfilled with dirt and protected with straw matting. (See the image below.) In 2021, Q3 Contracting will return to place black dirt and grass seed in these areas.



CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at [CenterPointEnergy.com/BeSafe](https://www.centerpointenergy.com/BeSafe).

- Questions about restoration? Email csv.restoration@centerpointenergy.com or call 651-687-9181 or 612-321-5477.
- Questions about construction projects? Call Communication Specialist at 612-321-5546.
- For all other questions, email csv.constructionservices@centerpointenergy.com or call 612-321-5369.

To see a list of our construction projects, please visit [CenterPointEnergy.com/Construction](https://www.CenterPointEnergy.com/Construction). We appreciate your business and look forward to continuing to serve you. We wish you a safe and well holiday season!

CenterPoint Energy