

Always There.®

## CenterPoint Energy to replace natural gas lines on Tyler, Polk and Taylor Streets NE south of 18<sup>th</sup> Avenue NE this fall and spring

Dear Property Owner,

At CenterPoint Energy, we are committed to providing timely and relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

**Project description:** Beginning in the week of October 26, lasting into mid-November, and resuming in the spring of 2021, CenterPoint Energy's authorized contractors will work in Minneapolis along Tyler, Polk and Taylor Streets NE south of 18<sup>th</sup> Avenue NE. Michels Corporation will replace the natural gas mains and connect the natural gas service lines to the new mains. The crews will work on one side of the road at a time. Q3 Contracting will restore the areas affected by Michels Corporation's work. This year, if the weather isn't conducive for permanent restoration, Q3 Contracting will temporarily restore the areas affected by Michels Corporation's work with winter erosion control. In 2021, these areas will be permanently restored.

**Connecting service lines to the new mains:** According to the State of Minnesota's Cold Weather Rule, the crews will make appointments with residents before connecting their service lines to the new mains between October 15 and April 15.

As social distancing practices and proper use of PPE, face masks and gloves have become normalized and as customers are willing to allow properly protected personnel into their homes to complete required work to modernize gas facilities, which is essential work, CenterPoint Energy authorized contractors will enter customer homes to complete work only with customer permission. The purpose of this letter is to advise that with customer permission, crews will now enter homes to complete necessary gas meter work. If you choose not to allow crews to enter your home, gas service will not be interrupted, and we will reschedule for a time better suited to concerns you may have. Crews will continue to replace service lines. Crews may have to dig in the ground on your property in the utility easement and next to your home to complete the task of service line replacement.

**How can I contact CenterPoint Energy?** For more information or to sign up for updates, please visit **CenterPointEnergy.com/Construction**. In addition, you can contact one of the following:

- Questions about construction projects? Call Communication Specialist at 612-321-5546.
- Questions about restoration? Email or call at <u>csv.restoration@centerpointenergy.com</u> or 612-321-5477.
- All other questions, please email or call <a href="mailto:csv.constructionservices@centerpointenergy.com">csv.constructionservices@centerpointenergy.com</a> or 612-321-5369.



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By upgrading these pipelines, they will continue to operate safely for years to come. CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at <a href="Maintenanger-CenterPointEnergy.com/BeSafe">CenterPointEnergy.com/BeSafe</a>. We appreciate your business and look forward to continuing to serve you.

