

# Minnesota Cold Weather Rule (Xeerka Cimilada Qabow ee Minnesota)

## Derechos y responsabilidades del cliente

Minnesota Cold Weather Rule (Xeerka Cimilada Qabow ee Minnesota) wuxuu ka ilaaliyaa macaamiisha deggan ee ay ku adag tahay bixinta biilkooda gaaska in adeegga gaaska laga jarto laga bilaabo Oktoobar 1 illaa Abriil Haddii aad hesho ogeysiis in adeega lagaa goyn doono, waa inaad isla markiiba wax ka qabataa. Akhri buug-yarahan si aad wax uga ogaato:

- Tallaabooyinka ay tahay inaad qaaddo si aad uga hortagto in lagaa gooyo adeegga gaaska
- Tallaabooyinka ay tahay inaad qaaddo si adeegga gaaska dib laguugu soo daayo
- Ku saabsan xuquuqdaada rafcaan ka qaadashada
- Xulasgooyinkaaga ogaysiiska qofka saddexaad

## Foomka codsiga ogeysiiska qofka saddexaad

Buuxi foomkan, qaybta hoose kajar oo u soo dir CenterPoint Energy, P.O. Box 59038, Minneapolis, MN 55459-0038, as soon as possible. Xiliga Ogeysiis Go'naansho Lasoo-Jeediyey loo soo saaro koontada hoos ku liisan, CenterPoint waxey sidookale nuqul u diri doontaa qolada-saddexaad ee cinwaanka hoos ku liisan. Qolada-sadexaad masuul kama ahan lacag-bixinta biilka.

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Magaca macmiilka (fadlan daabac)

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Cinwaan

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Magaalo/ Gobol / ZIP

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Lambar taleefan

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Lamnbarka akoonka biilka laga helay

*Waan oggolahay in CenterPoint Energy laga yaabo inay macluumaad siiso, oo ay aqbalaan macluumaadka laga helay, qofka hoos lagu xusay.*

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Macmiil saxiix / Taariikh

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Magaca qofka saddexaad ee ay tahay in la ogaysiiyo /

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Ciwaan

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Magaalo

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Gobol / ZIP

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Lambar taleefan

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Saxiixa qofka saddexaad\* / Taariikh

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## Xulashada ogeysiiska qofka saddexaad

CenterPoint waxay dhammaan macaamiisha siisaa fursad ay ku helaan ogeysiis dhinac saddexaad ah haddii adeegooda gaaska la xirayo. Qolada saddexaad waxay noqon kartaa saaxiib, qaraabo, kaniisad ama hay'ad bulshada ah. Barnaamijka wuxuu caawiyaa kuwa keligood nool, dadka waayeelka ah, kuwa naafada

**Sida ay u shaqayso.** Qolada saddexaad waxay heshaa nuqulada dhammaan ogeysiisyada adeeg joojinta ee boostada loogu soo diro macmiilka, laakiin LAGAMA rabo inay bixiyaan biilasha. Si tabarucaad ah, qofka saddexaad ayaa awood u leh inuu helo oo bixiyo macluumaad ku saabsan duruufaha shaqsiyeed oo uu macaamiilka CenterPoint Energy siiyo qorshe lacag bixin ah. Tani waxay kaa caawin kartaa in laga fogaado joojinta adeegga.

**Sida loo codsado ogeysiiska qofka saddexaad** Haddii aad rabto inaad xusto qof saddexaad, fadlan buuxi foomka ogeysiiska qofka saddexaad ee dhanka bidix kuna soo celi CenterPoint. Haddii aad taqaan qof isticmaali kara kaalmada qof saddexaad, fadlan sii foomkan.

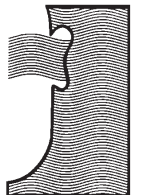
## Macluumaad kale oo muhiim ah

Haddii joojinta adeegga ay saameynayso qalabka caafimaadka ee lagama maarmaanka ah, fadlan la xiriir

## CenterPoint Energy

612-372-4680 ama 800-729-6164 (khadka lacag la'aanta ah).

TDD/TTY hearing-impaired service 7-1-1 to have the TDD operator service place a collect call to CenterPoint



**Si taxaddar leh u akhri buug-yarahan si aad u hubiso inaad fahantay xuquuqdaada iyo waajibaadkaaga ee hoos imaanaya Cold Weather Rule (Xeerka Cimilada Qabow). Haddii aad qabtid wax su'aalo ama aad doonaysid macluumaad dheeraad ah, kala xiriir CenterPoint Energy taleefanka 612-372-4680 ama 800-729-6164 (khadka lacad la'aanta ah).**

### **Ku saabsan Minnesota Cold Weather Rule (Xeerka Cimilada Qabow ee Minnesota)**

Sharciga Xeerka Cimilada Qabow ee Gobolka Minnesota wuxuu caawiyaa macaamiisha aan si buuxda u bixin karin biilkooda gaaska. Ma mamnuuceyso go'naanshiyada jiilaalka. Sharciga:

- Wuxuu bixiyaa ilaalo dheeri ah laga bilaabo Okt. 1 ilaa Abril 30
- Wuxuu qeexaa waxa aytahay inaad sameyn karto haddii aad hesho Ogeysiis ka Go'naansho Lasoo-jeediyey ama haddii lagaa gooyey aadna rabtid dib-u-xirid adeega gaaska ah

Haddii aad hesho Ogeysiiska Adeeg Goyn La soo jeediyay, CenterPoint sidoo kale waxay kuu soo diri doontaa agabyada soo socda si ay kaaga caawiso maareynta biilka gaaskaaga:

1. Macluumaadka ku saabsan xuquuqdaada iyo waajibaadkaaga
2. Macluumaad ku saabsan sida loo yareeyo isticmaalka tamarta
3. Liis ay ku qoran yihiin wakaaladaha dadka ka caawiya bixinta biilasha gaaska
4. Liis ay ku qoran yihiin bixiyeyaasha difaaca cimilada

### **Waxa la samaynayo haddii aad hesho Ogeysiiska Adeeg Goyn La soo jeediyay ama haddii adeeggaaga lagaa jaray**

Haddii aadan biilkaaga ku bixin karin si buuxda, ama waa inaad wacdaa CenterPoint oo aad

gashid Qorshe Lacag-bixin si looga fogaado jarid ama in dib loo soo xiro adeeg. Waa inaad ilaalisaa Qorshaha Lacag-bixinta inta lagu jiro bilaha Sharciga Cimilada Qabow ama waxaa la jari karayaa adeegaaga.

**Qorshaha Lacag bixinta.** Waxaad xaq u leedahay inaad samayso Qorshe Lacag bixin inta lagu jiro bilaha Cold Weather Rule (Xeerka Cimilada Qabow). Si aad u samaysato Qorshaha Lacag bixinta, ka wac CentrePoint lambarka ku qoran gadaasha buug-yarahan — looma baahna codsi qoraal ah. Haddii adiga iyo CenterPoint Energy isku raacdaan Qorshe Lacag bixin, oo aad sii waddo bixinta lacagahaaga, adeegga gaaska dabiiciga ah lama jari doono.

Qorshaha Lacag bixinta waa inuu tixgeliyaa duruufahaaga maaliyadeed, iyo duruufo kasta oo kale, waana inuu ahaado mid adiga iyo CenterPoint aad aqbali kartaan. Inta badan qorshayaasha lacag bixinta ee hoos yimaada Cold Weather Rule (Xeerka Cimilada Qabow) waxay soconayaan ilaa Abriil 30 haddii aadan ku heshiin xilli kale. Haddii adiga iyo CenterPoint aydaan awoodin inaad isku raacdaan Qorshaha Lacag bixinta, waxaad xaq u leedahay inaad racfaan ugudbis Guddiga Adeegyada Dadweynaha ee Minnesota si lagu caawiyo.

CenterPoint sidoo kale waxay kuu gudbin kartaa wakaalado laga yaabo inay kaa caawiyaan bixinta biilasha tamartaada.

Haddii aad hesho Kaalmada Tamarta, si otomaatig ah ayaad xaq ugu leedahay gaashaanka waafaqsan Cold Weather Rule (Xeerka Cimilada Qabow). Tani waxay kaa dhigi doontaa inaad u qalanto shuruudaha lacag bixinta gaarka ah. Shuruudahan, CenterPoint uma baahna inaad ku bixiso wax ka badan 10% dakhliga qoyskaaga bil kasta biilka gaaska dabiiciga ah Haddii aad la kulanto tilmaamaha dakhliga dhexe ee gobolka laakiin aadan helin Kaalmada Tamarta, shuruuddan lacag bixinta gaarka ah ayaa sidoo kale lagu heli karaa markaad bixiso caddayn dakhli.

Haddii aad ogaato inaad awoodin inaad bixiso lacagaha sida lagu heshiyay, wac CentrePoint si aad u codsato in beddel la sameeyo. Haddii adiga iyo CenterPoint aydaan awoodin inaad isku raacdaan Qorshaha Lacag bixinta, waxaad xaq u leedahay inaad racfaan ka qaadato.

### **¿Cómo solicito las protecciones de la Regla de Clima Frío? Sideen u codsadaa ilaalada Cold Weather Rule (Xeerka Cimilada Qabow)?**

La xiriir CentrePoint si aad u samaysato qorshaha lacag bixinta Cold Weather Rule (Xeerka Cimilada Qabow).

#### **Maxaa dhacaya markaan codsado kadib?**

Si acuerdas y cumples un plan de pagos según lo establecido en la Regla de Clima Frío, estarás protegido contra desconexiones; en caso de que te hayan desconectado el servicio, lo reconectarán.

#### **Xaqa u lahaanshaha racfaanka**

Haddii adiga iyo CenterPoint aad ku heshiin weydaan Qorshe Lacag bixin, beddelka la codsaday ee Qorshahaaga Lacag bixinta, ama heerka dakhligaaga, waxaad xaq u leedahay inaad racfaan ka qaadato. CenterPoint waxay kuu soo diri doontaa ogeysiiska ku saabsan xaqa aad u leedahay inaad racfaan ka qaadatid. Foomka racfaanka waa inuu ku helaa Guddiga Adeegyada Dadweynaha ee Minnesota (MPUC) muddo dhan 10 maalmood gudahood kadib markii taariikhda boosto ahaan laguugu soo diro.

MPUC ayaa dib u eegis ku samayn doonto racfaankaaga. Inta lagu jiro waqtigan CenterPoint ma jari doonto adeeggaaga ama dib ayay kuugu soo deyn doontaa adeeggaaga haddii horey lagaa jaray. MPUC waxay haysataa 20 maalmood oo shaqo si ay go'aan uga gaarto Qorshahaaga Lacag bixinta ka dib markii ay helaan foomka racfaanka. Kala xirii MPUC lambarka 651-296-0406, 800-657-3782 ama **consumer.puc@state.mn.us, mn.gov/puc.**