



CenterPoint Energy is investing in building a smarter, cleaner, more resilient ecosystem to meet the needs of electric vehicle drivers and fleet operators. Increasing consumer demand for electric vehicles, bolstered by increasing automaker commitments to an all-electric future, reinforce the need for us to make Houston EV-ready. It is time to bring together our thought leaders and experts to move Houston forward by focusing on how the needs of automobile drivers and fleet operators are changing and will continue to change as transportation is increasingly electrified.

The Customer Advisory Council is an intimate group of industry thought leaders who will help inform our E-Mobility plans and strategies. The theme of this meeting is Fleet Electrification, with objectives to:

- Inform our customers regarding industry trends and market drivers to provide awareness of state of the market, fleet and consumer sentiment, current initiatives, policy support, infrastructure funding and planning
- Understand our customers goals to better align and prioritize our infrastructure planning with the needs of our customers
- Align regional stakeholders around a proactive and coordinated approach to leveraging infrastructure funding for the betterment of all our communities
- Connect organizations and individuals with valuable resources, like EVOlve Houston, that can assist them in their fleet electrification journey



Agenda

- 9:30 a.m.** **Registration and light breakfast**
- 10:00** **Welcome, introductions, and safety share Gregg Knight**
Executive Vice President of Customer Transformation and Business Services
CenterPoint Energy
- 10:30** **EV panel. Moderator: Elizabeth Brock**
Vice President of Energy Solutions and Business Services
CenterPoint Energy
- Michael Conklin**
Manager of Economic Development
CenterPoint Energy
- Senator John Whitmire**
15th Senatorial District
- Chris George**
President and Executive Director
EVolve Houston
- Tom Jasien**
Deputy CEO, METRO
- Noon** **Facilitated discussion. Facilitator: Ana Baskharone**
- 1:20 p.m.** **Closing remarks Gregg Knight**

Customer Advisory Council Hosts and Facilitator Bios

GREGG KNIGHT,

Executive Vice President of Customer Transformation and Business Services CenterPoint Energy

Gregg oversees Customer Operations, Information Technology, Marketing, Procurement and Logistics, Economic Development, and two of the company's competitive businesses: Energy Systems Group and Home Service Plus (HSP) North and South. Most recently, Gregg served as chief customer officer for National Grid, an electricity, natural gas, and clean energy delivery company serving more than 20 million customers in New York, Massachusetts, and Rhode Island.

Over his 25-year career, Gregg has held leadership roles spanning the entire customer operations lifecycle, including sales, billing, supply chain, and customer care management. He previously worked at CenterPoint Energy for 11 years serving in various leadership roles, including senior vice president and chief customer officer.

Under his leadership, the Company used technologies to transform the way it interacts with customers and was recognized with numerous industry awards. During his tenure at CenterPoint Energy, Gregg drove a culture of innovation, continuous improvement and customer focus that helped transform how the company serves customers.

Gregg has been active in several industry associations, including the American Gas Association, Edison Electric Institute and Southern Gas Association, where he serves on marketing, communications and customer solutions committees. He has also represented CenterPoint Energy as a board member on two nonprofit organizations that are focused on Houston's future: Communities in Schools of Houston and Blueprint Houston.



ANA BASKHARONE, Director of Energy Solutions and Business Services, CenterPoint Energy

Ana Baskharone has over 20 years of experience in the energy industry. She has worked at CenterPoint Energy in gas operations, rates and regulatory, marketing and sales, C&I customer relationships and economic development. In her current role, she is the Director of Energy Solutions and Business Services. She oversees large account management, electric energy efficiency and economic development in Louisiana, Mississippi and Texas. She also supports the company's clean transportation initiative. Prior to her current position, Ana served as Manager of Texas Regional Sales and Marketing where she developed growth programs and go-to-market strategies for residential, multi-family, and natural gas vehicle sectors. Ana holds a Master of Science in Finance from Our Lady of the Lake University and Bachelor of Science in Business Management from LeTourneau University. Ana serves on the Collaborative for Children Board.



Customer Advisory Panel EV Panel

ELIZABETH BROCK, Vice President of Energy Solutions and Business Services, CenterPoint Energy

Elizabeth is Vice President of Energy Solutions and Business Services for CenterPoint Energy. She is responsible for large account management, economic development, natural gas conservation programs, customer solutions, energy management, and utility energy services contracts.

Most recently, Elizabeth served as Director of Local Regulatory and Government Relations. She has extensive experience in establishing relationships with key local and state stakeholders. She also has worked closely with senior leadership to develop strategic solutions on high priority issues and has helped coordinate the company's legislative and regulatory efforts.

Before joining CenterPoint Energy, Elizabeth was Governmental Affairs Director of Texas Southern University, University of Houston, and Reliant Energy, providing political and legislative guidance. She worked closely with leadership teams to develop and promote public policy. She also managed contract lobby teams, oversaw political action committee activities, and coordinated grassroots efforts. Elizabeth serves on the Houston First Board, chairs E.Volve Houston, serves on Rebuild Together Houston, and recently served as the 2019 board chair for the Greater Houston Area Women's Chamber Board.



MICHAEL CONKLIN, Manager of Economic Development, CenterPoint Energy

Michael is a manager at CenterPoint Energy where he leads economic development and e-mobility. Michael has over 13 years of experience in the transportation and energy sectors. Michael manages teams of professionals bringing solutions expertise, stakeholder engagement, and customer-centric focus to deliver business acquisitions, expansions, and e-mobility projects that enable CenterPoint Energy to achieve industry-leading growth. He supports diverse enterprise stakeholders — including finance, planning, regulatory, and marketing—in coordinating execution of CenterPoint Energy's economic development and e-mobility strategies. He partners with various external



stakeholders — including customers, chambers of commerce, nonprofits, academia, and government—to increase grassroots support and funding for CenterPoint Energy’s growth initiatives. Michael is a member of EEI and SEPA, and in 2020 was a contributor to the Clean Energy 4 Biden policy initiative.

Prior to managing economic development and e-mobility, Michael worked in government affairs where he co-founded EVolve Houston, led community engagement, prepared expert testimony, designed EV rates, advised Houston’s Climate Action Plan, and assisted EV policy development for the City of Houston. Michael held previous roles in strategic planning and mergers and acquisitions where he led growth and continuous improvement projects. His cross-functional skillset includes corporate strategy, government relations, community relations, finance, and quantitative analysis.

SENATOR JOHN WHITMIRE, 15th Senatorial District

Senator John Whitmire represents the 15th Senatorial District comprised of north Houston and parts of Harris County. He was elected to the Texas Senate in 1982 after serving 10 years in the Texas House of Representatives. With over 38 years of service in the Texas Senate, Senator Whitmire ranks first in seniority and is the “Dean of the Texas Senate.”

Senator Whitmire serves as Chair of the Senate Criminal Justice Committee and works to bring about needed changes to the adult and juvenile criminal justice systems. He is also a member of the Senate Business and Commerce Committee and the Senate Finance Committee where he is committed to finding appropriate solutions for funding the state’s many agencies and programs.

In addition to his leadership in criminal justice and public safety, Senator Whitmire is a passionate advocate for quality education, affordable higher education, minority and women’s rights, access to quality affordable health care and mental health services, and sound business and economic development policies.

Originally from Hillsboro, Texas, Senator Whitmire moved to Houston where he graduated from Waltrip High School. He earned a Bachelor of Arts degree from the University of Houston and attended the Bates College of Law. Senator Whitmire is attorney of counsel to the law firm Locke Lord LLP.



CHRIS GEORGE, President and Executive Director, EVolve Houston

As executive director of EVolve Houston, Chris leads efforts across fundraising, stakeholder and member engagement, and organizational development. With experience developing and closing complex strategic partnerships in the mobility space, Chris brings deep industry knowledge working alongside automotive OEMs, consumer fleets, utilities, government agencies, dealer groups, startups, and domestic and international governments. Prior to EVolve Houston, Chris led strategic partnerships and created the automotive industry’s largest third-party applications program at Vinli, a connected vehicle and data intelligence company. Before starting Vinli, he led the creation of an international ecosystem of developers and entrepreneurs at the intersection of sustainability and software (Cleanweb) with Facebook’s sustainability team and Sunil Paul of Sidecar, et al. Chris and serves on The Houston Parks Board LGC and the Advisory Board for Da Camera, Houston’s longest-running jazz and chamber music organization.



TOM JASIEN, Deputy CEO, METRO

Tom Jasien has been METRO’s deputy CEO since 2014. He joined the Authority in 2000 as Senior Director of Government Affairs and Community Outreach. As deputy CEO, Jasien oversees the departments of Public Engagement, Government Affairs, Ridership Services, and Planning Engineering and Construction, all of which are key to promoting METRO services and priorities while building for the future. He makes sure METRO is well-represented with federal, state and local governments.

Prior to joining METRO, Jasien had an extensive career in Washington, D.C. He was part of the White House Advance Team during President George H. W. Bush’s second vice-presidential term and was involved in his successful presidential campaign. Jasien served as a presidential appointee at the U.S. Department of Transportation and the Federal Highway Administration as well as deputy director of the New Jersey Governor’s Washington, D.C. office where he coordinated congressional advocacy activities for the State.

Jasien has also held key staff positions with the U.S. Senate, a government relations consulting firm and a major trade association. Professional associations and activities include board member of the Texas Transit Association, the Greater Houston Convention and Visitors Bureau, the Greater Houston Partnership Transportation Committee. Jasien holds a Bachelor of Arts in Economics from the University of Maryland, College Park.

