

For more information, visit  
[CenterPointEnergy.com/AccountChanges](https://CenterPointEnergy.com/AccountChanges).



*Energy for what matters most.™*

## How to read your new bill

*Your bill view may vary depending on your service with CenterPoint Energy*

You have received your new bill this month, which also includes your new account number! Here's some important information on your bill that you need to know. For more information on these changes, visit [CenterPointEnergy.com/AccountChanges](https://CenterPointEnergy.com/AccountChanges).



CenterPointEnergy.com

**CUSTOMER**  
Jane Johnson

**SERVICE ADDRESS**  
0000 Ave, Washington Court Hou, OH 43160-1725



**ACCOUNT NUMBER**  
0000000  
**DATE MAILED**  
Nov 28, 2023

Page 1 of 6  
**DATE DUE** Dec 15, 2023  
**AMOUNT DUE** \$ 69.68



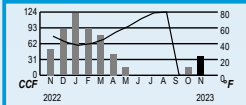
**Gas leak or emergency**  
Leave immediately, then call  
800-227-1376, 24 hours a day

**Customer service**  
800-227-1376 toll-free  
Monday - Friday, 7 am - 7 pm Est

**Call before you dig**  
Call 811 or 800-362-2764  
24 hours a day

**Ohio Relay Service**  
711  
CenterPointEnergy.com

**Your usage in a glance**



Previous usage	Usage this month	Average daily temperature	
1 year ago	Last month	This month	
Total CCF used	51	15	37
Average daily gas use (CCF)	1.9	0.5	1.3
Average daily temperature	47	0	0
Days in billing period	27	32	28

**ACCOUNT SUMMARY**

Previous Gas Amount Due	\$ 143.39
Payment Nov 8, 2023	- 143.39
Current Gas Charges due Dec 15, 2023 (Details on page 2)	+ 69.68
<b>Total Amount Due</b>	<b>\$ 69.68</b>



**How to pay your bill**

**Online**  
Visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) Pay immediately, schedule a payment or set up automatic monthly payments.

**Phone**  
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.

**In person**  
To find a payment location, visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) or call 800-227-1376.

**Mail**  
Return the payment stub below, with your check or money order, using the return envelope.

Please keep this portion for your records

Please return this portion with your payment. Please do not include letters or notes.



ACCOUNT NUMBER 000000000

Enroll in AutoPay today. See form on the back of this stub.

**DATE DUE** Dec 15, 2023  
**AMOUNT DUE** \$ 69.68

Allow 8 business days for mailing and processing.

Write account number on check and make payable to CenterPoint Energy.

0515

Please enter amount of your payment

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

Jane Johnson  
000 GLENN AVE  
WASHINGTON COURT HOU, OH

CENTERPOINT ENERGY  
PO Box 4849  
HOUSTON TX 77210-4849

000001



**Your account number**



Contact information for emergencies, customer service, safety and accessibility services.



**Account summary**

- Shows previous amount due
- Presents total amount due



**Your gas usage at a glance**

- Thirteen months usage graph
- Average monthly temperature



Details for online, phone, in person and mail payment options.



The payment summary box includes a final review of your total and due date.



**Convenient payment slip**

The bottom portion of your bill may be torn off and submitted using the enclosed return envelope.

Your detailed charges breakdown and Choice Service ID can be found on page 2 of your bill. For a full guide on how to read your new bill visit, [CenterPointEnergy.com/AccountChanges](http://CenterPointEnergy.com/AccountChanges).