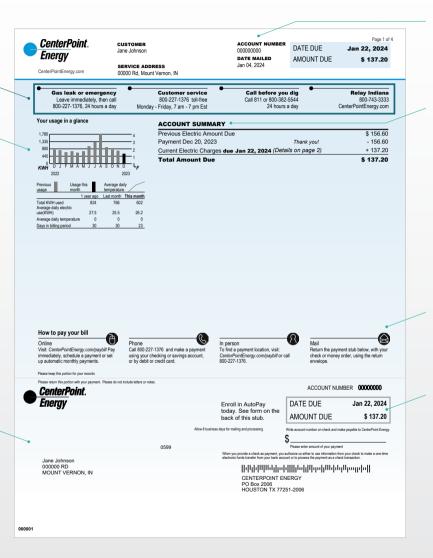
Contact information for emergencies, customer service, safety and accessibility services.

## Your electric usage at a glance

- Thirteen months usage graph
- Average monthly temperature

# Convenient payment slip

The bottom portion of your bill may be torn off and submitted using the enclosed return envelope.



### Your account number

### **Account summary**

- Shows previous amount due
- Presents total amount due

Details for online, phone, in person and mail payment options.

The payment summary box includes a final review of your total and due date.

#### CenterPoint. Eneray

**Glossary of terms** 

CHETOMER Jane Johnson ACCOUNT NUMBER 000000000 DATE MAILED

Current Reading - Previous Reading = KWH Used x Meter Multiplier

Jan 04, 2024

Page 2 of 4 DATE DUE Jan 22, 2024 AMOUNT DUE \$ 137.20

Pate: IN S Elec Peridential Standard Service

Rate: IN S Elec Outdoor Lighting Serv

Billed

\$116.23

0.84

\$12.83

\$ 137.20

602

\$124.37

CenterPointEnergy.com

SERVICE ADDRESS 0000000000 Rd. Mount Vernon, IN

000000

Billing Period

State Sales Tax Electric subtotal

Outdoor Lighting

State Sales Tax

Current electric charges
Meter Number Days in Billing Period

Current outdoor lighting charges

**Total Current Electric Charges** 

11/30/23 - 12/22/23 0000 A

Current Electric Charges

Electric subtotal

DEFINITIONS

Distribution and Service Charges - The costs to deliver natural gas to your home or busness, including the customer facilities charge that is bitled each month regardless of consumption.

consumption.

Gas Cost Charge - Portion of the bill which reflects how much CenterPoint Energy Indiana North and CenterPoint Energy Indiana North and CenterPoint Energy Indiana South paid for the natural gas used in your home or business. This cost is passed on to you.

Demand - Charge for some larger customers based on their highest usage within a defined period. The billing demand for gas is stated in therms.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Therm (THM) - The volume of gas in CCF multiplied by the Therm Conversion Factor - The heat content of the gas used to convert the measured gas consumption from CCF to therms.

Pressure Factor - Factor used to calculate consumption on meters in which delivery pressure is higher than standard pressure and a pressure compensation instrument is not

Miscellaneous Charges - Examples for miscellaneous charges may include but are not limited to deposits, reconnect charges, etc.

Utal gies, etc.

Disclaimer - Programs and services are operated under the brand CenterPoint Energy by Indiana Cas Company, Inc. dibla CenterPoint Energy Indiana North, Southern Indiana Gas and Electric Company dibla CenterPoint Energy Indiana South in their respective service territories.

RES 110 - Residential Sales Service, RES 210 - Residential

RES 110 - Nesidental Sales Service, RES 210 - Nesidental Sales Service, RES 211 - Unmerered Gas Lighting Sales Service, COM 120 - General Sales Service, COM 125 -School/Government Transporation Service, COM 129 -Natural Gas Vehicle Service, COM 220 - General Sales Service, COM 225 - School/Government Transportation Service, COM 225 - School/Government Transportation Service, COM 225 - Network Comment Transportation Service, COM 226 - Natural Gas Vehicle Service, COM 240-tetymentible, School Service, COM 240-tetymentible, School Service, COM 240-tetymentible, School Service, COM 240-tetymentible, School Service, COM 240-Service, Interruptible Sales Service

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 800-227-1376.

Customer Service questions or concerns: To contact CenterPoint Energy regarding your bill or service, including an itemized breakdown of the charges included on your bill, visit us online at CenterPointEnergy.com or contact us between 7 a.m. and 7 p.m. Eastern, Monday through Friday, at 800-227-1376. Please do not include any correspondence to P.O. Box 209, Evansville, IN 47702-0209

Meter Abbreviations:

A = Actual meter reading, E = Estimated meter reading

Current Electric Charges - May include three components (reviewed and approved by the Indiana Utility Regulatory

 Energy Charge - Monthly charges for amount of electric consumption during the billing period, including base commodity and delivery charges.

- · Energy Adjustment Reflects the market cost of fuel and electricity as well as other cost adjustments
- · Service Charges To recover various costs incurred to

Mail navments to CenterPoint Energy PO Box 2006 Houston TX 77251-2006

CenterPoint Energy Indiana South regardless of consumption.

Demand - Rates for applicable rate schedules based on their highest usage with a defined billing period, stated in kilowatts (kW) or kilovolt-amperes (kVA) kWh (kilowatt hours) - Measurement of electric energy

Multiplier - Used to calculate kWh consumption on high usage

meters
Miscellaneous Charges - may include but are not limited to

late fees, reconnect charges, etc.

Enroll in AutoPay and your monthly payment will be automatically deducted from your bank account.

To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to CenterPointEnergy.com/autopay.

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay.

CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed

Account holder's signature

Find out how many days you are being billed for here.

Detailed charges of electric service.

Total due for electric services.

000002