

Contact information for emergencies, customer service, safety and accessibility services.

### Your electric usage at a glance


- Thirteen months usage graph
- Average monthly temperature

### Your gas usage at a glance

- Thirteen months usage graph
- Average monthly temperature

### Convenient payment slip

The bottom portion of your bill may be torn off and submitted using the enclosed return envelope.



CenterPointEnergy.com

**CUSTOMER**  
Jane Johnson

**SERVICE ADDRESS**  
00000 RD, Wadesville, IN

Page 1 of 4

**ACCOUNT NUMBER**  
00000000

**DATE DUE**  
**Dec 15, 2023**

**DATE MAILED**  
Nov 28, 2023

**AMOUNT DUE**  
**\$ 134.69**

---

**Gas leak or emergency**  
Leave immediately, then call 800-227-1376, 24 hours a day

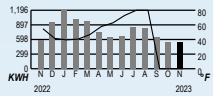
**Customer service**  
800-227-1376 toll-free  
Monday - Friday, 7 am - 7 pm Est

**Call before you dig**  
Call 811 or 800-382-5544  
24 hours a day

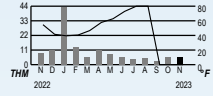
**Relay Indiana**  
800-743-3333  
CenterPointEnergy.com

---

**Your usage in a glance**



| Usage this month                 | 1 year ago | Last month | This month |
|----------------------------------|------------|------------|------------|
| Total KWH used                   | 575        | 542        | 534        |
| Average daily electric use (KWH) | 20.5       | 16.9       | 19.1       |
| Average daily temperature        | 54         | 0          | 0          |
| Days in billing period           | 28         | 32         | 28         |

| Usage this month               | 1 year ago | Last month | This month |
|--------------------------------|------------|------------|------------|
| Total Therms used              | 9          | 6          | 6          |
| Average daily gas use (Therms) | 0.3        | 0.2        | 0.2        |
| Average daily temperature      | 54         | 0          | 0          |
| Days in billing period         | 28         | 32         | 28         |

**ACCOUNT SUMMARY**

|   |                  |
|---|------------------|
| Previous Amount Due   | \$ 137.10        |
| Payment Oct 30, 2023  | - 137.10         |
| Current Charges due <b>Dec 15, 2023</b> (Details on page 2) | + 134.69         |
| <b>Total Amount Due</b>                                     | <b>\$ 134.69</b> |

---

**How to pay your bill**

**Online**  
Visit: [CenterPointEnergy.com/paybill](https://CenterPointEnergy.com/paybill) Pay immediately, schedule a payment or set up automatic monthly payments.

**Phone**  
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.

**In person**  
To find a payment location, visit: [CenterPointEnergy.com/paybill](https://CenterPointEnergy.com/paybill) or call 800-227-1376.

**Mail**  
Return the payment stub below, with your check or money order, using the return envelope.

---

**CenterPoint Energy**

Jane Johnson  
00000 RD  
WADESVILLE, IN 47638-9538

ACCOUNT NUMBER **00000000**

**DATE DUE**      **Dec 15, 2023**

**AMOUNT DUE**      **\$ 134.69**

Enroll in AutoPay today. See form on the back of this stub.

Allow 8 business days for mailing and processing.

Write account number on check and make payable to CenterPoint Energy.

Please enter amount of your payment

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

0590

CENTERPOINT ENERGY  
PO Box 2006  
HOUSTON TX 77251-2006

---

000001

Your account number

### Account summary

- Shows previous amount due
- Presents total amount due

Details for online, phone, in person and mail payment options.

The payment summary box includes a final review of your total and due date.

# Glossary of terms



**CUSTOMER**  
Jane Johnson

**ACCOUNT NUMBER** 00000000  
**DATE DUE** Dec 15, 2023  
**DATE MAILED** Nov 28, 2023  
**AMOUNT DUE** \$ 134.69

**SERVICE ADDRESS**  
0000 RD, Wadesville, IN 47638-9538

CenterPointEnergy.com

**DEFINITIONS**

**Distribution and Service Charges** - The costs to deliver natural gas to your home or business, including the customer facilities charge that is billed each month regardless of consumption.

**Gas Cost Charge** - Portion of the bill which reflects how much CenterPoint Energy Indiana North and CenterPoint Energy Indiana South paid for the natural gas used in your home or business. This cost is passed on to you.

**Demand** - Charge for some larger customers based on their highest usage within a defined period. The billing demand for gas is stated in therms.

**CCF (100 Cubic Feet)** - Gas consumption is measured by your meter in hundreds of cubic feet.

**Therm (THM)** - The volume of gas in CCF multiplied by the therm conversion factor.

**Therm Conversion Factor** - The heat content of the gas used to convert the measured gas consumption from CCF to therms.

**Pressure Factor** - Factor used to calculate consumption on meters in which delivery pressure is higher than standard pressure and a pressure compensation instrument is not used.

**Miscellaneous Charges** - Examples for miscellaneous charges may include but are not limited to deposits, reconnect charges, etc.

**Disclaimer** - Programs and services are operated under the brand CenterPoint Energy by Indiana Gas Company, Inc. d/b/a CenterPoint Energy Indiana North, Southern Indiana Gas and Electric Company d/b/a CenterPoint Energy Indiana South in their respective service territories.

**RES 110** - Residential Sales Service, **RES 210** - Residential Sales Service, **RES 211** - Unmetered Gas Lighting Sales Service, **COM 120** - General Sales Service, **COM 125** - School/Government Transportation Service, **COM 129** - Natural Gas Vehicle Service, **COM 220** - General Sales Service, **COM 225** - School/Government Transportation Service, **COM 229** - Natural Gas Vehicle Service, **COM 240** - Interruptible Sales Service

For a more detailed description of each of the terms used on your bill, please visit [CenterPointEnergy.com/definitions](http://CenterPointEnergy.com/definitions) or call Customer Support at 800-227-1376.

**Customer Service questions or concerns:** To contact CenterPoint Energy regarding your bill or service, including an itemized breakdown of the charges included on your bill, visit us online at [CenterPointEnergy.com](http://CenterPointEnergy.com) or contact us between 7 a.m. and 7 p.m. Eastern, Monday through Friday, at 800-227-1376. Please do not include any correspondence to P.O. Box 209, Evansville, IN 47702-0209.

**Meter Abbreviations:**

A = Actual meter reading, E = Estimated meter reading

**Current electric charges** Rate: IN S Elec Residential Standard Service

| Meter Number | Days in Billing Period |
|--------------|------------------------|
| 000000       | 28                     |

| Billing Period      | Current Reading | Previous Reading | = KWH Used | x Meter Multiplier | = KWH Billed |
|---------------------|-----------------|------------------|------------|--------------------|--------------|
| 10/24/23 - 11/20/23 | 0000 A          | 0000 A           | 534        | 1                  | 534          |

Current Electric Charges \$98.97  
State Sales Tax 6.93

**Electric subtotal \$105.90**

**Current gas charges** Rate: RES 110, IN S 110 Residential Service

| Meter Number | Days in Billing Period |
|--------------|------------------------|
| 00000000     | 28                     |

| Billing Period      | Current Reading | Previous Reading | = CCF Used | x Meter Multiplier | x Pressure Factor | = Therms Used   |
|---------------------|-----------------|------------------|------------|--------------------|-------------------|---|
| 10/24/23 - 11/20/23 | 1372 A          | 1366 A           | 6          | 1                  | 1                 | 6 x 1.05430 (Therm Conversion) = Therms Used of 6.326 THM |

Distribution and Service Charges \$25.01  
Gas Cost Charge 1.90  
State Sales Tax 1.88

**Gas subtotal \$28.79**

**Total Current Charges \$134.69**

**Current Electric Charges** - May include three components (reviewed and approved by the Indiana Utility Regulatory Commission).

- Energy Charge - Monthly charges for amount of electric consumption during the billing period, including base commodity and delivery charges.
- Energy Adjustment - Reflects the market cost of fuel and electricity, as well as other cost adjustments.
- Service Charges - To recover various costs incurred to

Mail payments to CenterPoint Energy, PO Box 2016, Houston, TX 77251-2016

CenterPoint Energy Indiana South regardless of consumption.

**Demand** - Rates for applicable rate schedules based on their highest usage with a defined billing period, stated in kilowatts (kW) or kilowatt-ampere (kVA)

**KWh (kilowatt hours)** - Measurement of electric energy consumption

**Multiplier** - Used to calculate kWh consumption on high usage meters

**Miscellaneous Charges** - may include but are not limited to late fees, reconnect charges, etc.

Find out how many days you are being billed for here.

Detailed charges of electric service.

**Total due for electric services.**

Detailed charges of gas service.

**Total due for gas services.**

## About Natural Gas Charges

The **Distribution & Service Charges** line refers to the amount you pay for equipment and services, which provide our customers natural gas service. Fees consist of everything it takes to ensure continued safe, reliable delivery of natural gas. This includes pipeline maintenance, system enhancements, and technology that helps manage energy use. Also, included in this charge is the cost related to transporting your natural gas, which is based on the amount of natural gas used.

The **Gas Cost Charge** line reflects the dollar-for-dollar pass-through cost of the natural gas your home or business consumes; CenterPoint Energy cannot profit from nor mark up this price.

Enroll in AutoPay and your monthly payment will be automatically deducted from your bank account.

To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to [CenterPointEnergy.com/autopay](http://CenterPointEnergy.com/autopay).

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature \_\_\_\_\_ Date \_\_\_\_\_