

INTELLIGENT GRID STATISTICS

AS OF
06.01.2019

SMART METER STATS

- + Interval read rate **99.8%**
- + Remote service orders **19,131,127**
- + Service order rate **99.6%**

CUSTOMER COMMUNICATION

- + In-Home Displays **3,626**
- + Power Alert enrollees **>1,354,542**

ENVIRONMENTAL IMPACT

- + Fuel saved **1,913,113 gallons**
- + CO₂ Emissions avoided **17,235 tons**

RELIABILITY IMPACT

- + Customers restored without phone call **>2,329,835**
- + Outage minutes saved **310 million**
- + YTD Reliability improvement **23.7%**

INFRASTRUCTURE DEPLOYED

- + Advanced Meters **2,548,082**
- + IG Switching Devices **996**
- + Cell Relays **6,428**
- + Take-Out Points **164**
- + Substations automated **82**